

Board of Directors Kristin Muchow, Jim C. Walker, Jody B. Olson, Chase Erkins, Tiam Rastegar

PUBLIC NOTICE

NOTICE OF REGULAR BOARD MEETING GREATER BOISE AUDITORIUM DISTRICT

Tuesday, December 19, 2023 2:00pm MDT Boise Centre West - Room 200

Board and Public Zoom Meeting Join Zoom Meeting: https://zoom.us/ j/3192905355 Meeting ID: 319 290 5355

or

Dial by Phone: 1 253 215 8782 US Meeting ID: 319 290 5355

	AGENDA						
I. II. III. IV.	Call to Order Roll Call Changes or Additions to the Agenda Agenda: A. Chairman's Remarks - Kristin Muchow E. Approval of Minutes - i. Regular Minutes, November 16th, 2023 C. Monthly Activity and Financial Report - Cody Lund, Anne Marie Downen D. Executive Session, pursuant to Idaho Code section 74-206(1)(a) to consider the evaluation of Executive Director, Cody Lund	Action Item Discussion Item Action Item Action Item Action Item					
V.	Other Business: A. Sales Update – Ali Ribordy B. PR and Marketing Update – Mary Michael Rodgers C. Potential project updates – Chase Erkins Adiournment	Discussion Discussion Discussion					
VI.	Aujourimien	Action Item					





EXECUTIVE DIRECTOR REPORT NOVEMBER 2023

ACTIVITIES

- Boise Centre and the District achieved a record revenue year
- November was another million-dollar revenue month
- Boise Centre's EMOD score for FY 2024 is at an all-time low of .67
- Completed refresh/remodel of Sales and Marketing offices
- Boise Centre East refresh begins this month with new carpet and wallcoverings
- Currently conducting interviews for Director of Finance role
- Boise Centre's "employee swap" closed last week.
- Boise Centre's employee party scheduled for Jan. 8th

Э

Festival of Trees 2023 was a great success.

The WOWgistics Committee worked together to decorate a tree celebrating the 100th Anniversary of Craters of the Moon National Monument and Preserve.











Proceeds from tree sales will benefit the expansion of Saint Alphonsus Boise Cancer Institute.

Boise Centre Convention Pipeline & Monthly Highlights

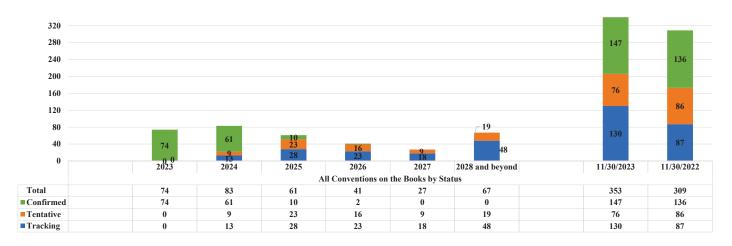
Convention Pipeline



Convention Contracts Confirmed FYE 2023: 77

Goal: 60 / 128% of Goal

- November Highlights:
 - Busy travel month with sales team attending 4 tradeshows:
 - Connect West (San Francisco, CA)
 - Smart Meetings (Monterey, CA
 - Connect DC (Washington, D.C.)
 - Holiday Showcase (Chicago, IL)
 - FYE 2023 lead volume up 3.5%, definite future revenue up 6% compared to FYE 2022



,

GOALS

Fiscal Management: Boise Centre Subsidy

in 000's	Act	ual-YTD	G	oal-FYE	%
Controllable (P&L and CapX)	\$	3,319	\$	6,856	48%
Fixed (Fees)	\$	347	\$	364	95%
Fixed (Lease Payments)	\$	1,590	\$	1,724	92%
Total	\$	5,257	\$	8,944	59%

Cash Position – Governmental Fund

Dollars (in 000's)		Actual	Bud	lget FYE	Variance	
Cash	\$	26,086	\$	15,038	\$ 11,048	Goals
Restricted Funds	\$	(250)	\$	(250)	*Health & S	Safety of guests/employees
Stabilization Fund		(6,000)	\$	(6,000)	*Economic	Impact
Aquatics Facility Commitment	\$	-	\$	(2,889)	9) *Reputation	
Additional Capital Needs*	\$	(10,000)			*Subsidy	
Cash to Invest	\$	9,836	\$	5,899		

"Cash" is the current amount on hand. Budget FYE "Cash to Invest" is the forecasted amount at the end of the fiscal year based on budget.

*With aging of the Boise Centre East, projected capital needs have increased over the amounts in the stabilization fund and are reflected here. Boise Centre West ceiling for \$4 million was added in February 2022.

Facility Utilization

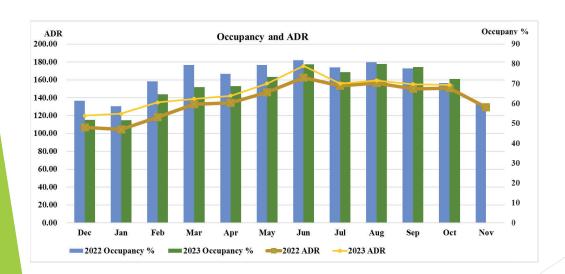
	Actual-YTD	Goal-FYE	%	Variance To Goal
Number of Events				
Events: Local	186	160	116%	27
Events: Convention	74	60	123%	13
Events: Total	260	220	118%	40
Event Days				
Events: Days	466	420	111%	39

Economic Impact

Pending further review

Hotel Statistics* - Occupancy and ADR

Market Core
Occupancy decreased 8% but remains in historical ranges at 72.5%
ADR is stable, highest rate for October at \$154.46
Continues 6 month trend...highest for same period, prior years



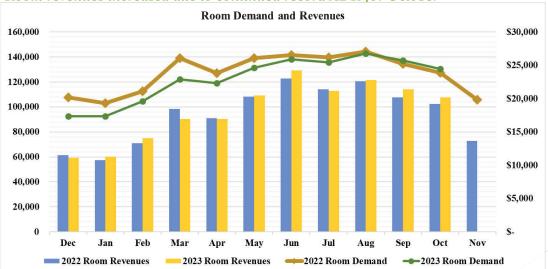
*Source: STR

Hotel Statistics - Room Demand and Revenues

Market Core

Room demand decreased 5% and room revenues decreased 6%, but following historical trend

Room revenues increased due to continued record ADR for October



FINANCIAL REPORT

Combined revenues>expenses \$5.2 million, compared to budget of \$0.5 million due to Record dollars in tax revenues, operating revenues and gross profit Gross margin declined 68 bp offset by SG&A decrease of 151 bp despite increased utility costs, SAAS fees, and insurance

- Net Revenues \$1.6 million higher than prior year
- Revenues \$3.5 million over prior year
- Expenses \$1.9 million over prior year
- Net loss \$1.7 million less than prior year

Combined Revenue and Expense* (000's)

	Boise Centre	I	District	A	quatics	Combined		Combined	Year	over Year	
Year to Date		11/30/2023							20	2023-2022	
Revenues	\$ 10,753	\$	11,840	\$	280	\$	22,874	\$19,335	\$	3,539	
Expenses	\$ 17,488	\$	201	\$	10	\$	17,699	\$15,836	\$	1,863	
Revenues>Expenses	\$ (6,735)	\$	11,640	\$	270	\$	5,175	\$ 3,499	\$	1,676	
Budget	\$ (9,056)	\$	9,310	\$	288	\$	542				
Variance	\$ 2,322	\$	2,330	\$	(18)	\$	4,633				

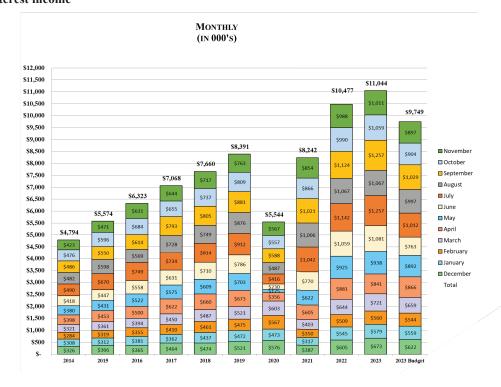
^{*} Expenses include \$2.8 million in depreciation and \$0.5 million in interest

10

Above totals may not equal due to rounding

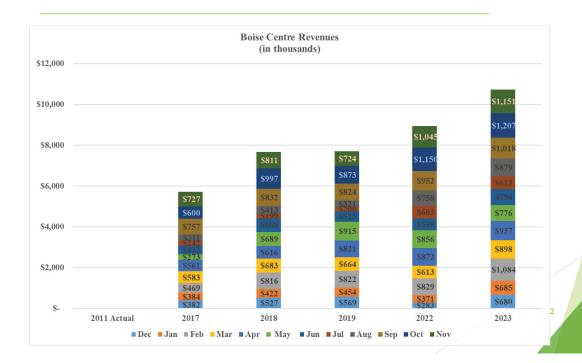
Financial Highlights - District

- Tax revenues exceeded \$11 million. Last 6 months have been over \$1 million
- Investment management fees increased due to more funds under management offset by increased interest income



Revenue Trends – Boise Centre

12 of 12 past months are record operating revenues (same period/prior years) Revenues YTD \$1.8 million over prior year and 23% over budget FYE budget \$8.7 million compared to actual of \$10.7 million



Variances – Boise Centre

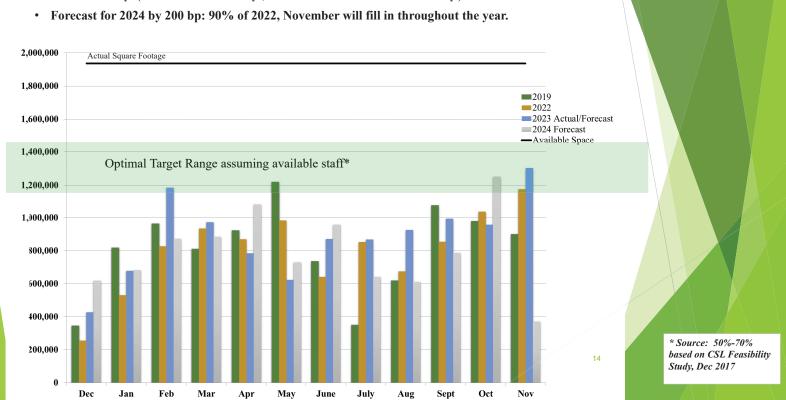
Favorable

- Revenues again exceeded \$1 million and exceed budget by \$298K PTD and \$2.0 million YTD
- Gross margin has no change prior year, at 21.12%
- Operating loss before depreciation and interest was \$2.3 million less than prior year.
- > Transfers \$3.7 million lower than budget, ending at \$5.3 million
- Operating transfers positive variance of \$2.8 million. Total transfers are \$413K less than 2022
- > Interest costs underbudget due to higher earnings on reserve account

Unfavorable

- Higher repairs and maintenance due to increased capitalization threshold and clearer guidance for capitalization
- Direct labor as a % of revenue about 200 bp above prior year to deliver a higher level event experience
- Merchant service fees increased but offset by labor savings due to not accepting cash
- Insurance over budget due to higher coverage with increasing building values. Last year of fixed rates, rebid in 2024

Square Foot Utilization by Month ** **340 days (excludes federal holidays, the weeks of Christmas and 4th of July.)



Aquatics Center

• No concerns noted

▶ Reporting requirements in place for 2023 forward



Board Meetings, 2:00 p.m., Boise Centre West, Room 200, unless otherwise noted

Upcoming Dates:

Thursday, January 18, 2024

Wednesday, February 21, 2024 Monday, March 18, 2024

Tuesday, April 23, 2024

Tuesday, May 21, 2024

Tuesday, June 18, 2024 Thursday, July 25, 2024

Tuesday, August 20, 2024

Tuesday, September 24, 2024

Wednesday, October 23, 2024 Tuesday, November 19, 2024

Thursday, December 19, 2024

Stabilization Fund Discussion

Audit Presentation or April

Audit Presentation

Boise Centre East, Room 430

Investment Review

Preliminary Budget Approval

Approve budget and Marketing Plan; renewal of lease





Communications, PR and Marketing Recap 2023

DECEMBER 19, 2023

Meetings Industry Editorial Coverage



Mountain destinations from coast to coast

related witches

reministrating and company owner. Control of the coast in the

In the middle of downtown, the expanded Boise Centre offers over 80,000 sq. ft. of meeting and event spaces and 3f Reidbe meeting cooms. "Boise Centre is tidaho's largest convertion center, which is located in the middle of vibrant, walkable downtown Boise with pentiful local dring, microbseveries, hotels, shops, and recreation all within walking distance," says Mary-Michael Rodgers, communications manager of Boise Centre.

Directly adjacent to Boise Centre. The Grove Hotel offers complimentary airport shuttle service and guest tike rental. Guests have the best seat for vetching everd-minning chells work in an open bitchen at the hotel's Trillium restaurant.

"Boise makes it easy to attend meetings and have time to enjoy the trails, rivers and abundant sunshine."

– Mary-Michael Rodgers, Boise Centre

Smart Meetings January 2023



"MICE planners especially love Boise because they're booking a walkable, urban experience for their attendees," says Carrie Westergard, executive director, Visit Boise. "We're known for our safe, clean downtown where hotels, restaurants, breweries, tasting rooms, shopping and trails are all within easy access. Most groups find they don't need to coordinate transportation between activities."



Downtown Boise offers a variety of hotel options that are all within a block or two of the Boise Centre, the city's 86,000-sf convention center that can accommodate groups of up to 2,000 across its 24,426-5 haltorom and 31 flexible meeting rooms. The Boise Centre has its own in-house catering team, and we had the opportunity to sample its fare during the visit with a 4-course menu that included duck confit and 12-hour braised beef short-rib.

> Prevue Meetings + Incentives Sept./Oct. 2023



Meetings Today August 2023

Media and PR





*SOON AFTER COOL LOOP

*SOON AFTER COOL

*

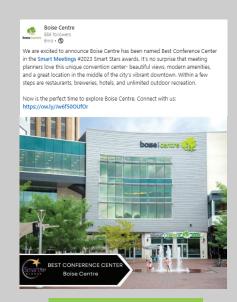
July 2023 July 2023

December 2023

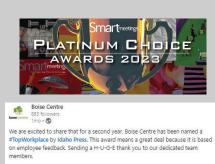
PR and Promotional Opportunities



Meetings Today October 2023



Smart Stars Award Best Conference Center 2023







Idaho Press Tribune October 2023

Digital Campaign - Top Performing Creative Native and Display Ads



Boise Centre - Idaho's Largest Convention Center 86,000 Square Feet Of Meeting And Event Space.

Learn More

Learn More



Boise Centre - Idaho's Largest Convention Center

86,000 Square Feet Of Meeting And Event Space.

Social

Native

AT THE CENTRE OF IT ALL.

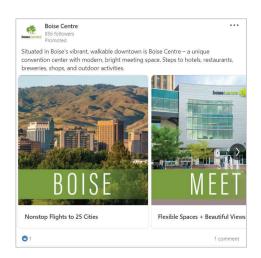
Display

YouTube



SEM / Search

Top Performing Creative Social and SEM



LinkedIn

Headline

Boise Centre | Boise's Best Event Center

Description

Meet, Connect, and Inspire Here. At Boise Centre, Extraordinary Events Come to Life. Idaho's Largest Convention Center. 86,000 Square Feet Of Meeting And Event Space.

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Image



Sitelinl

Floor Plans & Amenities
Event Inquiry
About Boise
Menu and Catering
Exhibit Overview

SEM

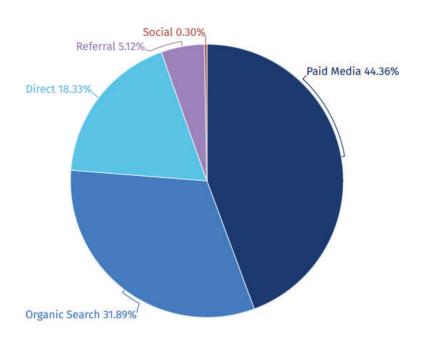
Website Traffic and Engagement





Website engagement and traffic metrics showed positive improvement year-over-year.

Website Traffic Sources



Sessions: All Traffic Sources Paid Media: 43,780 (+34% YOY) Organic Search: 31,471 (+7.9% YOY)

Direct: 18,095 (+15% YOY) Referral: 5,056 (+2.4% YOY)

Social: 295

Sessions: Paid Media Sources

Display Ads: 16,245 Paid Search: 5,129 Native Ads: 17,494 Paid Social: 3,907 Email: 1,005

BOISE CENTRE SALES

FY 2023 Recap & FY 2024 Outlook
The District Board Meeting
December 19, 2023





Key Performance Indicators

FY 2023 Targets and FYE Actuals									
	Target FYE								
Attendance	175,000	169,420	96.81%						
Room Nights	30,000	31 , 868	106.23%						
Economic Impact	\$26,000,000	\$42 , 405 , 117*	163.10%						
Conventions	60	74	123.33%						
Local Events	160	188	117.50%						

*FYE Actual Economic Impact is based on DI model

The District – December 19, 2023

Team Goals



LEADS

Goal: 230 FYE: 353



PROPOSALS

Goal: 115 FYE: 169



SITE VISITS

Goal: 40 FYE: 57



CONTRACTS

Goal: 60 FYE: 77



TRADESHOWS

Goal: 17 FYE: 17



Highlights

Value of Contracts Confirmed:

- 29.6K Room Nights
- \$4.73M Forecasted Revenue
- \$17.55M Economic Impact

Notable Contracts:

- Natl Assn of Extension 4-H 2024 2,400 RN, \$130K revenue
- Assn for Computing Machinery 2024 1,500 RN, \$120K revenue
- Polka Dot Powerhouse 2024 620 RN, \$96K revenue

Record Revenue Generating Events:

- #1 Festival November 2023 ~\$307K
- #2 CellCore May 2023 ~\$282K
- #4 Botany July 2023 ~\$264K

The District – December 19, 2023



Honorable Mentions

- Freeman Leadership Meeting August
 - Campus
 - Associations Conventions & Facilities
- Outdoor Media Summit September
- ID Farm Bureau Federation December
 - \$150K revenue
 - 420 RN
- Northstar IPEC Advisory Board
 - Member, Kay Dillon
- IAVM Convention Center Committee
 - Chair, Ali Ribordy









The District – December 19, 2023

9

FY 2024 OUTLOOK Targets, Estimates, Events

Key Performance Indicators

FY 2024 Targets and Current Forecast									
	Target Forecast								
Attendance	170,000	173,897	102.29%						
Room Nights	35,000	39,982	114.23%						
Economic Impact	\$35,000,000	\$32,290,982*	92.26%						
Conventions	70	72	102.86%						
Local Events	200	157	78.50%						

Forecast Economic Impact based on BSU model

The District – December 19, 2023

11

Team Goals

FY 2024 Targets and YTD Actuals									
Target YTD Percent									
Future Booked Revenue	\$4,725,000	\$391,658	8.29%						
Future Booked Room Nights	34,000	6,383	18.77%						
Future Booked Economic Impact	\$19,500,000	\$3,687,726	18.91%						

FY 2024	Compared to FY 2023 (re	eported 12/13/23)
2024 tentative-definite events, compared to 2023 definite events		
	Room Nights	Economic Impact
Q1 (DEC-FEB)		
2023 Actuals	6,860	\$5,938,330
2024 Estimates	5,646	\$2,337,667
Percentage Change	-18%	-61%
Q2 (MAR-MAY)		
2023 Actuals	6,499	\$7,226,303
2024 Estimates	8,837	\$7,535,966
Percentage Change	36%	4%
Q3 (JUN-AUG)		
2023 Actuals	9,555	\$5,895,249
2024 Estimates	13,333	\$8,014,855
Percentage Change	40%	36%
Q4 (SEP-NOV)		
2023 Actuals	8,954	\$9,789,888
2024 Estimates	12,166	\$11,073,019
Percentage Change	36%	13%

Outlook

Pace: FY24 definite event estimates compared to same period year prior for FY23:

• Events: 193 († 26%)

• Attendance: 130,127 († 12%)

• Room Nights: 34,682 († 29%)

• Economic Impact: \$25.9M († 20%)

• Revenue: \$8M († 29%)

Comparing Q1:

 Impact Events: Soc for Range Management; W Soc of Weed Science:

• Attendance: 4,400

• Room Nights: 3,089

• Economic Impact: \$1.6M

The District – December 19, 2023



Idaho Farm Bureau Federation – December

420 RN, \$240K EI, \$150K rev

Daughters of the Nile – June

• 4,075 RN, \$2.1M EI, \$200K rev

Cradlepoint – July

• 950 RN, \$480K EI, \$240K rev

American Astronomical Society – October

• 1,400 RN, \$770K EI, \$140K rev

Tactics



Alternate Dates
Shifted Pattern
Future Years



Room Nights Revenue Booked Days

The District – December 19, 2023











The District – December 19, 2023



Trending in 2024



BLEISURE TRAVEL

- Extended Stays
- Wellness Activities
- Work-Life Balance



SUSTAINABILITY

- Eco-Conscious Options
- Conservation
- Waste Reduction

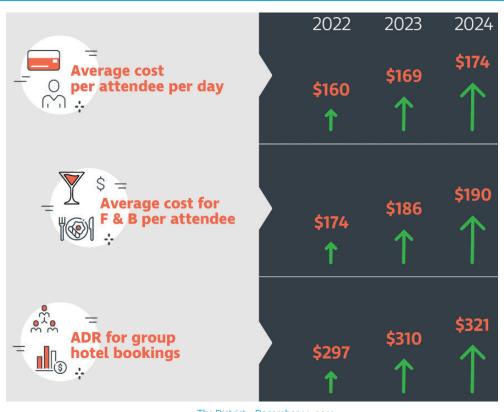


EXPERIENTIAL

- New Venues
- Immersion
- Engagement

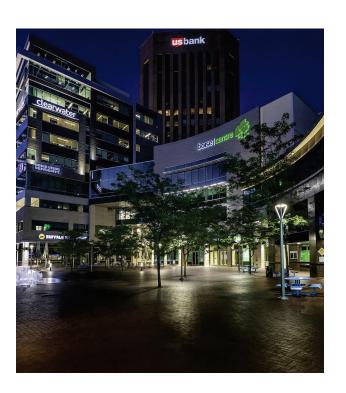
*Source: BizBash: 5 Major Things Affecting Events and Group Travel in 2024; 11/11/23

The District – January 19, 2023



*Source: CWT and GBTA g^{th} Annual Global Business Travel Forecast

The District – December 19, 2023



What Does This Mean For Us?

• Cons:

- Limited availability in 2024 leads to disappointment
- Cost perception for flight, hotel

• Pros:

- Access to outdoor adventure
- Safe and walkable downtown
- Campus experience



THANK YOU!

Ali Ribordy, Director of Sales

MINUTES OF A REGULAR MEETING OF CTOPS OF GREATER ROISE AUDITORIUM DIST

DIRECTORS OF GREATER BOISE AUDITORIUM DISTRICT HELD IN ADA COUNTY

December 19^h, 2023

Pursuant to a call by the Board Chair and notice of the meetings having been duly posted at 850 W. Front St., Boise ID 83702, the Board of Directors of the Greater Boise Auditorium District met in regular session in room 200, in person and via teleconference, December 19,2023.

Board Present

Kristin Muchow, Chair
Jody Olson, Vice Chair
Tiam Rastegar, Director
Chase Erkins, Director
Jim Walker, Director via Zoom

Board Absent

Others Present

Cody Lund, Boise Centre
Anne Marie Downen, Boise Centre
Anna Mills, Boise Centre
Julie Rising, Boise Centre
Mary Michael Rodgers, Boise Centre
Ali Ribordy, Boise Centre
Cliff Clinger, Boise Centre
Mike Stoddard, Hawley Troxell
John Sheldon, Sullivan & Reberger
Phil Reberger, Sullivan & Reberger

I. Call to Order

Ms. Muchow called the meeting to order at 2:01pm

II. Roll Call

Mrs. Mills took attendance by voice roll call:

Ms. Muchow – Present

Mr. Olson - Present

Mr. Walker - Present via Zoom

Mr. Erkins – Present

Mr. Rastegar – Present

III. Changes or Additions to Agenda:

A. Chairman's Remarks - Kristin Muchow

None

B. Approval of Minutes

i. Regular Board Minutes for November 16, 2023

A motion was made by Mr. Erkins to approve the Board Meeting Minutes. Mr. Olson seconded the motion. The motion was approved unanimously. **Timestamped 2:03pm**

C. Executive Director and Financial Report-Cody Lund and Anne Marie Downen

A motion was made by Mr. Erkins to approve the October financial report. Mr. Rastegar seconded the motion. The motion was approved unanimously. <u>Timestamped 2:42pm</u>

D. Executive Session

The Board entered Executive Session at <u>Timestamp 2:43pm</u>
A motion was made by Mr. Rastegar to leave Executive Session. Mr. Erkins seconded the motion. The motion to adjourn Executive Session was unanimously approved.

<u>Timestamped 3:24pm</u>

IV. Other Business:

A. Sales Update – Ali Ribordy

Ali Ribordy, Boise Centre Director of Sales presented a sales update. Timestamped 3:25pm

B. PR and Marketing Update - Mary Michael Rodgers

Mary Michael Rogers, Boise Centre Communications Manager, presented a public relations and marketing update.

Timestamped 3:53

C. Potential Project Updates -Chase Erkins

Mr. Olson updated the board on any potential projects that have been proposed. <u>Timestamped</u> <u>4:06pm</u>

Adjournment

Timestamped 4:17pm Kristin Muchow, Chair	Jody Olson, Vice Chairman
Jim Walker, Director	Tiam Rastegar, Director
Chase Erkins, Secretary	

Note: the following materials will be attached to and provided with these minutes: Meeting material for February 21, 2024:

Approval of Minutes –

i. Regular Minutes, January 18, 2023